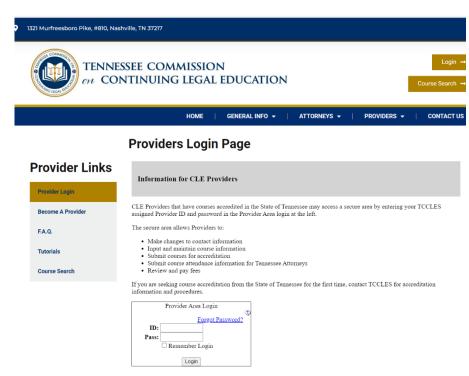
Access your provider account



Go to CLE.TNCourts.gov

Click on the **Provider** menu and select **Login** or click on the **Providers** icon to go to the login page.

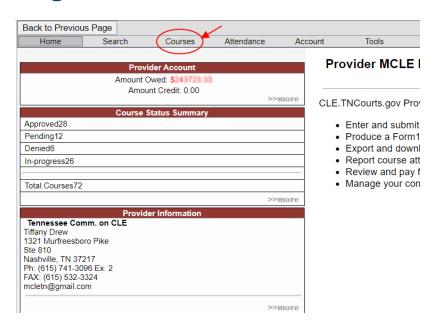
Log in to your provider account



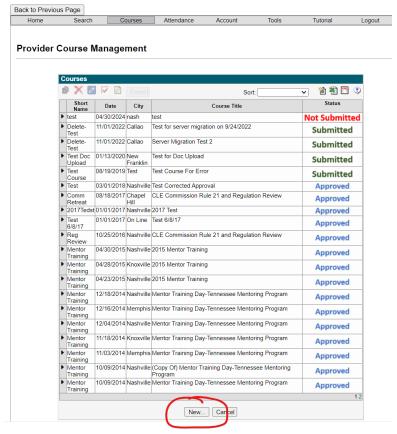
Enter your provider ID and password.

You can request your password if you have forgotten it. The password will be sent to the email address that is on file with the provider account.

Begin a new course



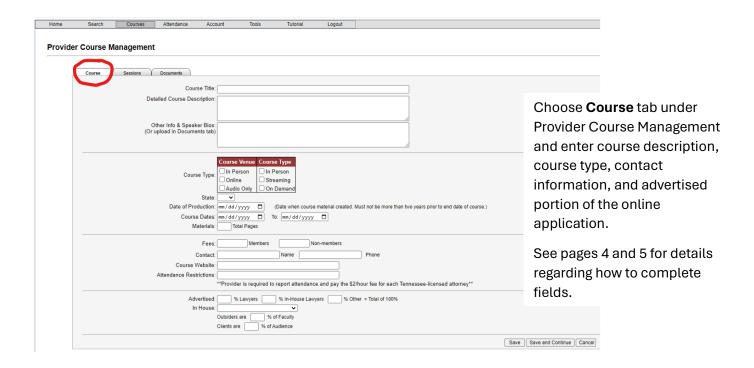
Providers Login Page



Go to the Courses section

Click on the **Courses** tab, then click the **New** button at the bottom.

Enter course details



Detailed Course Description:

Include all information about the subject matter of the course and specify how it is designed to meet the requirements of Tennessee Supreme Court Rule 21, which states:

The activity must have a significant intellectual or practical content and its primary objective must be to enhance the participant's professional competence as an attorney. Also, the activity must deal primarily with matters related to substantive law, the practice of law, professional responsibility, or ethical obligations of attorneys.

General descriptions that do not specify how the training is designed specifically for attorneys likely will be denied accreditation.

Course Type:

This section refers to the format in which the course is presented.

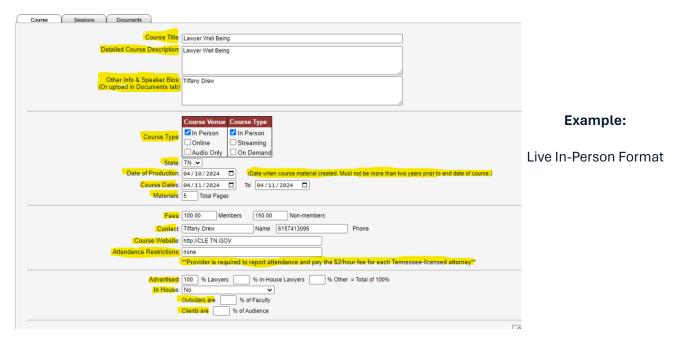
Courses may be held in person, streamed live, or recorded for a later presentation. Providers can also accredit a course for a combination of those formats – simply select all those that apply. The **Course Dates** should be the first date a course was available in any format. The **Date of Production** typically is the first day the course was presented to a live or online audience. If a course was recorded only and made available online, then the production date is the date the course was recorded.

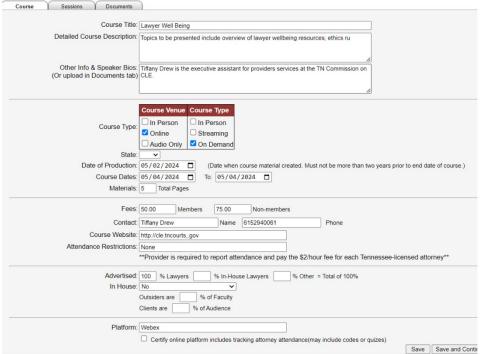
Examples:

For a live event course with attorneys' participation in the room with the presenters, streamed live online, and recorded for streaming later on demand, the provider would select **In Person** and **Online** for **Course Venue**, then **In Person**, **Streaming**, and **On Demand** for **Course Type**.

If a course is only recorded without a live audience and available on demand, the provider would select **Online** for **Course Venue** and **On Demand** for **Course Type**.

Audio-only courses may include podcasts or similar programs.





Example:

Distance Learning Format

Notice **Platform** information at the bottom for streaming or on-demand courses.

Registration Information:

Note: Registration information is posted on CLE.TNCourts.gov after a course is approved.

Fees: What is the cost for members or non-members to attend the program?

Contact: Who do the attorneys need to contact to register or to get more information about a course?

Website: List the website where attorneys can register online or obtain additional information.

Restrictions: Is the CLE open to anyone? If not, list any restrictions. Example: "Only open to prosecuting

attorneys or members of the judiciary." You can also enter "None."

Marketing Information

Advertised: If open and marketed to any lawyer, enter "100" in the Lawyers box.

If the course is only open to members or clients of the firm type "100" in the **In-House Lawyers** box. If the course is also appropriate for others such as CPAs and you anticipate they will attend, type the estimated percentage of other participants in the **Other box**. The combined total of all three

boxes must equal 100%.

In House: Is this program limited to the attorneys in a single firm or a single agency? Choose a response from

the drop-down menu:

No - Everyone is invited; anyone can attend

Yes – Open to Outside Lawyers (Firm-sponsored CLE but all lawyers invited and welcome to attend)

Yes – Governmental Agency (The program is only open to a single government agency)

Yes - Closed to Outside Lawyers (The program is only for attorneys from the firm)

Outsiders: If the CLE has limited access, what percentage of the instructors are from the same firm or agency?

Clients: What percentage of the audience is made up of clients from a single firm or agency?

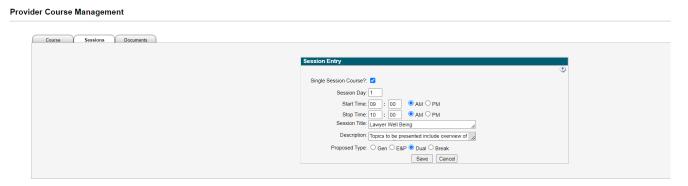
Platform: List the platform used for streaming or on-demand courses and verify that you are able to track

attendance, specifically when a participant starts and stops playback or joins or leaves a session.

After the course section is complete, click the Save and Continue button.

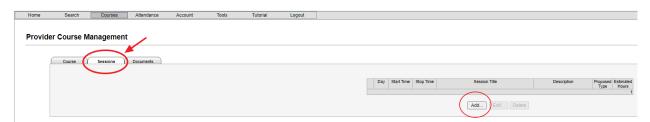
Enter Sessions Details

If your course consists of a single session, select the **Single Session Course** box, and the information will be prefilled. Complete the required details and hit save.



For courses that consist of multiple sessions taking place over several hours or several days, enter each session separately for the single course. Plan ahead for this section. Have your schedule, including your breaks, mapped out to assist in entry.

Start by clicking the **Add** button.



Session Day: Enter one day at a time.

Start Time: Enter the time the session will start.

Stop Time: Enter the time the section will end. Tennessee uses a 60-minute hour, so be precise on end

time.

Session Title: If this is a single-session CLE, the session title is the CLE title. If this is a six-hour CLE on writing

an appellate brief, a one-hour section may be called "Creating Your Outline."

Description: Enter what the attendee should learn. This is important for the Commission to determine

accreditation.

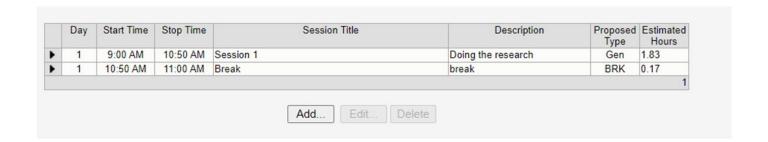
Proposed Type: Use Dual if you are seeking E&P credit. Don't request E&P credit or your course will be denied.

Note that you can submit attendance for each attorney only once for a course. If an attorney takes a portion of the course live and then another portion online at a later date, please enter the separate sessions of a multi-day course as separate courses.

After you have entered the new session, click the **Save** button. To add an additional session for the program, click the **Add** button and a new entry screen will appear. Continue in this manner until all sessions are added.

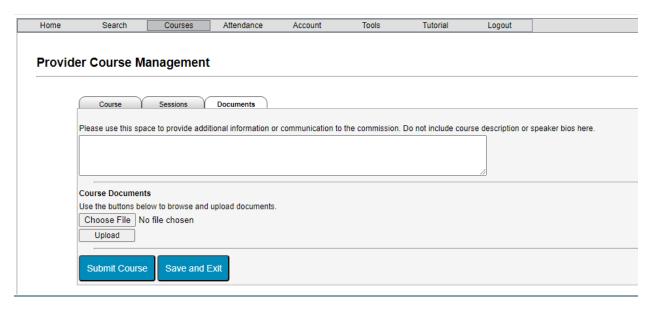


If you need to modify a session already entered, click the black triangle at the left of the section you want to edit. The section will turn blue. Click the **Edit** button and you will be able to modify your segment. After modifying, click the **Save** button.



For more information on how to modify a course, please see page 9

Documents



This section is for uploading documents for the Commission to use in accreditation consideration. Types of documents would include (if they are not included elsewhere in the course submission) speaker bios, agendas, and course advertising materials, such as flyers. **Do not include course materials**, such as PowerPoint presentations, handouts, etc. The Commission will request those documents if necessary for accreditation.

To upload documents, click on **Choose File** and navigate to the file you want to upload.

Click the **Upload** button and continue the process until all documents have been uploaded. When you are finished, you may click **Save and Exit** to come back to the course later, or click **Submit Course** to send it to the Commission for accreditation consideration.

Accreditation

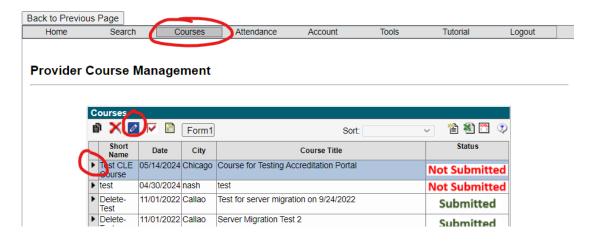
After a course is submitted, you cannot modify the course unless it is returned to you as denied.

After you hit the **Submit Course** button, you will receive the message below. Hit **Continue** to return to the main provider screen.



Modify a Course

To modify a course that has not been submitted, or that has been denied, go to the **Courses** tab, then click on the triangle to the left of the course information. This will highlight the course in blue and make the editing icons available. Click on the blue pencil icon to modify a course.



The remaining icons have the following functions:



The **Pages** icon allows you to duplicate a course. This is useful if you are renewing a course or have a similar course to accredit.



The **Check** icon allows you to submit a course. You can submit courses when you are creating or modifying them, or you can do so here.



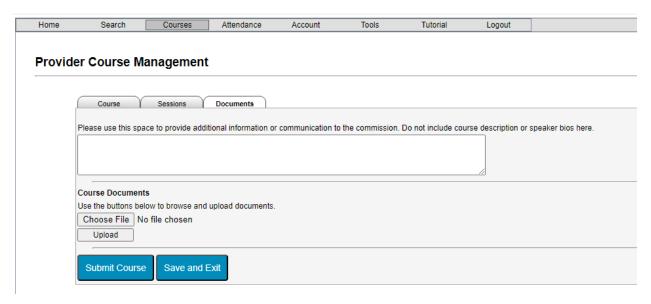
The **Delete** icon allows you to delete a course. Only courses that have not been accredited can be deleted.



The **View** icon allows you to quickly view all the course information without having to edit the course. This is also a preview of what attorneys see on the CLE.TNCourts.gov website when they do a course search.

Course Denial

If a course is denied, the Commission will communicate course defects via the comment box in the **Documents** tab. Follow the instructions for modifying the course to reopen the online application and see the reason for the denial. If your course is not approved, check this **Document** tabs to see why and what additional information is required to obtain accreditation.



If the course is denied, log into your provider account, go to **Courses** and click on the black arrow to highlight the course and hit the **Modify** button. See instructions and diagram on page 9.

Often a course is denied because the Commission has a question or needs more information. Most denials can be easily remedied.

Typical reasons for course denial:

- Failure to include biographical information on the speaker, especially information that conveys why the speaker is qualified to train attorneys.
- Requesting E/P credit rather than dual credit.
- Requesting dual credit when the section is not about ethics and professionalism.
- How the course is advertised. Generally, courses need to be open to all attorneys.

Course approvals and denials are available in the provider portal the day after the Commission takes action to approve or deny.

Tennessee Supreme Court Rule 21 requires courses be submitted at least 45 days prior to the scheduled course date and allows the Commission 30 days to consider a course. Generally, the process is completed much quicker than that. Providers may not advertise a course is approved for CLE credit until the Commission has granted approval. See *Tennessee Supreme Court Rule 21 § 5.06*.

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